

## On World Anti-Counterfeiting Day

## Webinar on Consumer Protection in the COVID age

June 8, 2021 | Tentative Agenda

Time	Subject
	Welcome Address by Anil Rajput, Chairman, FICCI CASCADE
	Panel discussion - Consumer Protection in the COVID age
	Session Chair - Hem Kumar Pande (IAS Retd.), Former Secretary, Ministry of Consumer Affairs, Food and Public Distribution, Govt. of India
	<ol> <li>Focus areas:         <ol> <li>Amplified dangers of counterfeiting, smuggling, black marketing and other forms illicit activity during covid times – both from health &amp; business perspective</li> <li>Measures to curb the sale of fake/counterfeit medicines and healthcare products during the current covid crisis.</li> <li>Identifying bad actors in the E-Commerce space and strategies to secure and ensure customer protection.</li> <li>Need for effective steps and stringent actions against offenders preying on consumer vulnerability.</li> </ol> </li> </ol>
	<ul> <li>Interventions: Enforcement-</li> <li>Rajesh Pandey, Pr. Additional Director General, DRI, Mumbai</li> <li>Representative - Delhi Police</li> <li>Industry –</li> <li>Mr. Alan Liu, Director, Global Brand Protection, Asia Pacific, Johnson &amp; Johnson*</li> <li>Ecommerce <ul> <li>Representative - Amazon</li> </ul> </li> <li>Consumer awareness <ul> <li>Be Safe, Buy Real Campaign (Underwriters Laboratories Inc)</li> </ul> </li> </ul>
	Vote of Thanks